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I. (a) PLAINTIFFS			DEFENDANTS	20	AAO		
PAMELA CIBORT			CAPITAL BLUE C	ROSS	443		
(b) County of Residence of	of First Listed Plaintiff CANCEPT IN U.S. PLAINTIFF CAN	OAUPHIN (SES)	NOTE: IN LAND CO	County of Residence of First Listed Defendant DAUPHIN (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, A	Address, and Telephone Numbe	r)	Attorneys (If Known)	Attorneys (If Known)			
REGINALD ALLEN, ESC PHILADELPHIA, PA 191		I ST., F12,					
II. BASIS OF JURISD	CTYON (Place an "X" in O	ne Box Only)			(Place an "X" in One Box for Plainti		
☐ 1 U.S. Government Plaintiff	Federal Question (U.S. Government)	Not a Party)	1 .	DEF I Incorporated or Pri of Business In T			
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship)	ip of Parties in Item III)	Citizen of Another State	2			
			Citizen or Subject of a Foreign Country	3	06 06		
IV. NATURE OF SUIT		oly) PRTS	FORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES		
□ 110 Insurance □ 120 Marinc □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment ∞ Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY 310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle 355 Motor Vehicle Product Liability 360 Other Personal Injury Medical Malpractice EIVIL RIGHTS 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 443 Amer. w/Disabilities - Other 448 Education	PERSONAL INJURY 365 Personal Injury - Product Liability 367 Health Care/ Pharmaceutical Personal Injury Product Liability 368 Asbestos Personal Injury Product Liability 370 Other Fraud 371 Truth in Lending 380 Other Personal Property Damage 70 Personal Property Damage 385 Property Damage 385 Property Damage 385 Property Damage 385 Property Damage 530 Other Personal 530 General 530 General 530 General 535 Death Penalty Other: 540 Mandamus & Other 550 Civil Rights 555 Prison Condition 560 Civil Detainee - Conditions of Confinement	☐ 625 Drug Related Seizure of Property 21 USC 881 ☐ 690 Other LABOR ☐ 710 Fair Labor Standards Act ☐ 720 Labor/Management Relations ☐ 740 Railway Labor Act ☐ 751 Family and Medical Leave Act	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 835 Patent - Abbreviated New Drug Application 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Stautory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information		
ORIGIN (Place an "X" in One Box Only) Original 2 Removed from State Court Appellate Court Reopened State Court Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): ORIGIN (Place an "X" in One Box Only) A Reinstated or Reopened Another District (specify) Original 2 Removed from Another District (specify) Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity):							
VI. CAUSE OF ACTION Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity): ADAAA AND ADA Brief description of cause: DISABILITY DISCRIMINATION AND DEFAMATION							
VII. REQUESTED IN COMPLAINT:		IS A CLASS ACTION	DEMAND \$ 300,000.00	CHECK YES only JURY DEMAND:	if demanded in complaint:		
VIII. RELATED CASE IF ANY		JUDGE	000,000.00	DOCKET NUMBER	7.59		
DATE 02/01/2018 FOR OFFICE USE ONLY	1	SIGNATURE OF ATTOR	NEY OF RECORD	770	83		
RECEIPT # AN	IOUN AN 31 ZU	APPLYING IFP	JUDGE	MAG, JUD	GE		

UNITED STATES DISTRICT COURT

assignment to appropriate calendar.	be used by counsel to indicate the category of the case for the purpose of						
Address of Plaintiff: 628 High Street, Bress	sler, PA 17713						
Address of Defendant: 2500 Elmerton Avenue,	Harrisburg, PA 17177						
Place of Accident, Incident or Transaction: Defended & Offices (Use Reverse Side For Additional Space)							
Does this civil action involve a nongovernmental corporate party with any parent corporation	and any publicly held corporation owning 10% or more of its stock?						
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1(a							
Does this case involve multidistrict litigation possibilities?	/Y. Sar No						
RELATED CASE, IF ANY:							
Case Number: Judge	Date Terminated:						
Civil cases are deemed related when yes is answered to any of the following questions:							
1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court?							
	Yes□ No.						
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior action in this court?	suit pending or within one year previously terminated						
	Yes□ No X						
3. Does this case involve the validity or infringement of a patent already in suit or any earlier							
terminated action in this court?	Yes□ No.						
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rigit	hts case filed by the same individual?						
	Yes□ No ™						
CIVIL: (Place V in ONE CATEGORY ONLY)							
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:						
1. □ Indemnity Contract, Marine Contract, and All Other Contracts	1. □ Insurance Contract and Other Contracts						
2. □ FELA	2. □ Airplane Personal Injury						
3. □ Jones Act-Personal Injury	3. □ Assault, Defamation						
4. □ Antitrust	4. □ Marine Personal Injury						
5. Patent	5. Motor Vehicle Personal Injury						
6. □ Labor-Management Relations	6. □ Other Personal Injury (Please specify)						
7. □ Civil Rights	7. Products Liability						
8. □ Habeas Corpus	8. Products Liability — Asbestos						
9. □ Securities Act(s) Cases	9. □ All other Diversity Cases						
10/ Social Security Review Cases	(Please specify)						
All other Federal Question Cases							
(Please specify) Employment Discrimination - Disability	<i>i</i>						
ARBITRATION CERT							
(Check Appropriate C	Category)						
Reginal Allen Esq. counsel of record do hereby cert							
Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge and \$150,000,000 exclusive of interest and costs;	belief, the damages recoverable in this civil action case exceed the sum of						
Relief other than monetary damages is sought.							
212/10 Dogwood Mil.	77083						
DATE: 2/2/18 Clynald Ciller Attorney-at-Law	Attorney I.D.#						
NOTE: A trial de novo will be a trial by jury only if the							
I certify that, to my knowledge, the within case is not related to any case now pending or except as noted above.	r within one year previously terminated action in this court						
DATE: 2/2/18 Regender Ally	77083						
	Attorney LD #						
CIV. 609 (5/2012) FEB 3 2 2018 Attordey-at-Law FEB	2 2018						



IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

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Pamela Capital E	<i>IDOF </i> V.	: :	18	443
Capital E	Blue Cross	: :	NO.	
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(a) Habeas Corpus	- Cases brought under	r 28 U.S.C. § 2241 th	rough § 2255.	()
(b) Social Security and Human Ser	 Cases requesting revolutes denying plaintiff 	view of a decision of Social Security Bene	the Secretary of Healt efits.	h ()
(c) Arbitration – Ca	ases required to be des	ignated for arbitration	n under Local Civil Ru	ule 53.2. ()
(d) Asbestos – Case exposure to asb	es involving claims for estos.	r personal injury or pr	roperty damage from	()
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(f) Standard Manag	gement – Cases that do	o not fall into any one	of the other tracks.	
2/2/20 Date (2/5)242-		<u>Am II Alley</u> y-at-law 1) 323-2037	Pamela Cib Attorney for reginald, allend	
Telephone	FAX N		E-Mail Addres	

(Civ. 660) 10/02





IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

PAMELA CIBORT

: CIVIL ACTION NO.

628 HIGH STREET

٧.

BRESSLER, PA 17713

CAPITAL BLUE CROSS

18

443

PLAINTIFF,

: JURY TRIAL DEMANDED

2500 ELMERTON AVENUE

HARRISBURG, PA 17177

DEFENDANT.

COMPLAINT IN CIVIL ACTION

JURISDICTION

1. This action is brought pursuant to 42 U.S.C S 2000 (e) et. al. and the Americans with Disabilities Act as Amended (ADAA), the Age Discrimination in Employment Act (ADEA) and the Pennsylvania Human Relations Act (PHRA). Jurisdiction is based on 28 U.S.C. S 1331 and 1343 (1) (2) (3) (4) and the aforementioned statutory provisions. Plaintiff further invokes the supplemental jurisdiction of this Court to hear and adjudicate state law claims.

PARTIES

- 2. Plaintiff Pamela Cibort is an adult citizen of the Commonwealth of Pennsylvania, who has an address as indicated above in the caption.
- 3. Defendant Capital Blue Cross (from hereinafter, "Capital Blue Cross" or "defendant") is a corporation and/or other business entity, incorporated in the Commonwealth of Pennsylvania and/or doing business in the Commonwealth of Pennsylvania, and it does substantial business in Philadelphia, PA.

ADMINSTRATIVE AGENCY REQUIREMENTS

4. Plaintiff filed a timely charge of discrimination with the United States Equal Employment Opportunity Commission (EEOC) on August 22, 2017, at charge number 530-2017-03694, which was cross-filed with the Pennsylvania Human Relations Commission (PHRC); plaintiff received a Right to Sue Letter from the EEOC several days, after its date of November 9, 2017. (See Exhibit A).

FACTS

- 5. Plaintiff was born on April 6, 1968, and she is currently 49 years old.
- 6. Plaintiff began working for defendant on November 11, 2013 as an

- "Accounts Payable Clerk II."
- 7. Plaintiff is disabled as a result of and by way of chronic depression, panic attacks (disorder) and anxiety (disorder); these impairments substantially affected plaintiff's ability to tolerate stress, and substantially affected plaintiff's' ability to work as evidenced by the fact that she had to go out from work on leave under the Family Medical Leave Act (FMLA) and defendant's short term disability program in November 2016.
- 8. Plaintiff was qualified for her position at all times relevant to this complaint, and she performed her duties in no less than at a satisfactory level, actually performing excellently, including developing and spearheading projects for defendant, which increased its business good will and reputation within its community and surrounding communities.
- 9. One of the projects that plaintiff was involved with was entitled "Heartwalk 2016", a charitable event which raised approximately \$100,000.00 (one hundred thousand dollars); plaintiff was a team captain for the project where she developed and spearheaded the successful idea "Helicopter Golf Ball Drop" which defendant used to help raise substantial monies for the Heartwalk 2016.

- 10. Despite the fact that the "Helicopter Golf Ball Drop" was plaintiff's idea, her co-worker, Ms. DelGrande "hijacked" the idea, falsely claiming it as her own, which was falsely endorsed by plaintiff's upper management, including Vice President (VP) Cynde Peterson-Dutch, and plaintiff's supervisor, Mr. Hamill.
- 11. Kathy DelGrande falsely spread the rumor that plaintiff had "screwed up" the helicopter arrangements, which then allowed DelGrande to obtain managerial authorization to take over the project in its final stages (after plaintiff had done most of the essential work), and take undeserved credit for the overall success of the project.
- 12. Ms. Peterson-Dutch and Mr. Hamill knew that it was false that DelGrande had done the substantial work on the project, however they endorsed that falsity and gave plaintiff little credit for her intellectual property and hard work.
- 13. More specifically, Ms. Peterson-Dutch and other high level management personnel endorsed the false information that DelGrande and Julie Fake were responsible for the "Helicopter Golf Ball Drop" used for the Heartwalk program as a means to devalue plaintiff and harass her.

- 14. In/around late 2016 and thereafter, Mr. Hamill began spreading and allowing his subordinates to spread false accusations that plaintiff had made serious errors with her work; these actions were taken for the purpose of destroying plaintiff's professional reputation, and to lay a false foundation to end plaintiff's employment.
- 15. Mr. Hamill intentionally refused to give plaintiff a six month performance review in accordance with defendant's performance review format and procedures.
- 16. If Mr. Hamill had done the 6 month performance review as required, he would have documented plaintiff's excellent performance and strengths, including any subjective areas he might have for improvement; however, rather than doing the required performance review, Hamill gave plaintiff a "SPA" day for a job well done.
- 17. Soon thereafter his actions described in paragraph 16 above, Hamill fabricated a negative "Final Written Warning" of plaintiff's work performance, falsely documenting that she had violated defendant's "Code of Conduct".
- 18. Hamill's false performance review referred to above led to a mandatory

freeze on plaintiff's ability to seek and transfer to other available positions within the company, as well as prevented her from receiving the yearly AIP bonus.

- 19. Hamill's negative and false "Final Written Warning" was done in the context where one of his subordinates, Carmella Walker (with Hamill's knowledge and tacit endorsement) was allowed to repeatedly harass plaintiff.
- 20. Plaintiff reported Walker's harassment to Hamill, but he refused to take any corrective action.
- 21. Hamill also condoned and endorsed Kathy Delgrande's defamatory statements and harassment of plaintiff.
- 22. As a result of defendant's actions described above, including a false "Final Written Warning", freezing job opportunities and prohibiting a bonus, and defamatory and harassing conduct, plaintiff started exhibiting symptoms of severe depression, anxiety, and panic, which affected her ability to work at that time.
- 23. Plaintiff utilized her rights under the FMLA and defendant's offered short

term disability program to go out on leave in November 2016 – defendant understood that plaintiff desired to retain her employment and would come back to work as soon as medically advised.

- 24. Defendant knew that plaintiff's need to take FMLA and leave, was due to "stress" related illness.
- 25. While plaintiff was on short term disability status, she kept in contact with defendant's Human Resources Office Keri Wright, whom plaintiff told that she desired to return to work, however she preferred to be transferred away from what she deemed to be a hostile work environment, which plaintiff perceived was based on the perception that she was psychologically disabled, and also based on her age.
- 26. Plaintiff observed that defendant showed a pattern and practice of appearing to favor her younger peers and promote their advancement, while conversely, appearing to be appreciably less supportive of older employees and not promoting their upward advancement.
- 27. Plaintiff's request to Ms. Wright to transfer was made in the form of a disability accommodation, indicating that it was for the purpose of keeping plaintiff's stress levels to a minimum; plaintiff also requested to work from

home if possible.

- 28. Ms. Wright told plaintiff that there were no work from home positions available to plaintiff, but that she could return to her position working under Mr. Hamill's supervision, as long as he did not fill her position, and as long as plaintiff provided medical certification from her physician that she was able to return to work.
- 29. A few days after the conversation referred to in paragraph 28 above, Ms. Wright called plaintiff and told her that due to the false "Final Written Warning" that Mr. Hamill had placed plaintiff on, which caused plaintiffs "performance freeze", she was not eligible for any transfer for a year; previously, Ms. Morrissey (the Head Nurse for defendant), told plaintiff that defendant would find her another position in another department as this is what defendant was required to do, and that such transfers had been made in the past, as a normal defendant procedure in situations like plaintiffs (where she required a reasonable accommodation for her disability).
- 30. Defendant refused in any way to reasonably accommodate plaintiff and refused in any way to engage in an interactive process to determine

whether it could reasonably accommodate plaintiff.

- 31. While plaintiff was still working, Mr. Hamill inquired of plaintiff's coworker's whether they had observed any indication that plaintiff was mentally unstable evidencing that defendant perceived that plaintiff was psychologically disabled such inquiry also harmed plaintiff by making her co-workers have to query whether she was fit for her duties, as Hamill suggested; Plaintiff has multiple verified witnesses ranging from her department, her peers in other departments, and upper management from defendant's workplace that will truthfully vouch for her character, demeanor and work ethics while working for defendant.
- 32. While plaintiff was still on approved short term disability status in accordance with defendant's policy and procedures, defendant's Human Resources Office –Keri Wright called plaintiff on March 29th2017 and terminated her employment.
- 33. From around March 2016 until she was fired, plaintiff was subjected to ongoing subtle and non-subtle harassment by her co-workers and management, the former or which was endorsed by defendant's management, including discussing defendant's perception that plaintiff

was becoming mentally unstable, intentionally falsely appraising her performance to stifle her upward mobility in the company, defaming her performance for the purpose of destroying her professional reputation, refusing to even discuss a reasonable accommodation for her disability, and firing her in contravention to defendant's own procedures and policy.

- 34. Defendant knew that plaintiff was not deserving of being written up for allegedly violating the code of conduct, however it has used the knowingly false write up and false performance review as justification to fire plaintiff under an alleged companywide downsize.
- 35. It was possible for defendant to reasonably accommodate plaintiff, by either/all, allowing her to work from home for a period of time (as upon information and belief allowed other of its employees to do); honor its own short term disability policy and procedures, and allow plaintiff more time to receive medical certification to return to work; agree to transfer plaintiff as a reasonable accommodation for her disability, and which was possible and feasible; investigate its own actions against plaintiff by Mr. Hamill, and take corrective action, by expunging his false performance review and his falsely based discipline.

- 36. Defendant's conduct described above, caused and/or exacerbated plaintiff's depression, anxiety and panic, over a period of time from around March 2016 until it terminated her employment.
- 37. Defendant's termination of plaintiff's employment exacerbated her impairments identified above, and has caused her to essentially experience a psychological break, which has severely impeded her ability to attempt to find new work, resulting in extreme economic loss and hardship.
- 38. Upon information and belief, plaintiff was replaced by an employee under the age of forty or significantly younger than she, who is not disabled and is not perceived to be disabled.
- 39. As a result of defendant's actions, plaintiff experienced and continues to experience severe extreme emotional distress.
- 40. As a result of defendant's actions, plaintiff has suffered and continues to suffer extreme economic harm.
- 41. Defendant's termination of plaintiff at least allegedly in part based on a "Final Written Warning" and an accusation that she violated defendant's Code of Conduct, is knowingly false, and defendant published such false

termination throughout its company, to plaintiff's peers, co-worker's and management personnel, who had no reason to be informed of the false statements.

- 42. Defendant's falsely based termination of plaintiff, harmed her professional and personal reputations, and caused her severe emotional distress and economic harm.
- 43. Defendant was not privileged to falsely publish that plaintiff was fired at least in part for misconduct, which it knew was false.

COUNT ONE - VIOLATION OF THE ADAAA (ADA)

- 44. Plaintiff incorporates paragraphs 1-43 above as though fully set forth herein.
- 45. Plaintiff is disabled within the meaning of the ADAA by as a result of her severe depression, anxiety (disorder) and panic (disorder) defendant was aware of plaintiff's disabilities at all times relevant to this complaint and perceived her to be and regarded her as disabled.
- 46. Despite her disabilities, plaintiff was able to and did perform the essential functions of her job, with or without reasonable accommodation, which

- c. Reasonable Attorney's Fees and Costs;
- d. Any Other Relief the Court deems appropriate;
- e. A jury trial.

COUNT THREE - VIOLATION OF THE PHRA

- 54. Plaintiff incorporates paragraphs 1-53 above as though fully set forth herein.
- 55. Defendant's conduct described above violates the PHRA based on disability discrimination and age discrimination.

WHEREFORE, plaintiff request judgment in her favor against defendant, and she requests the following relief:

- a. Compensatory damages;
- b. Back pay;
- c. Front pay;
- d. Any Other Relief the Court deems appropriate.

COUNT FOUR - DEFAMATION PURSUANT TO 42 PA C.S. S 8343, ET. SEQ.

56. Plaintiff incorporates paragraphs 1-55 above as though fully set forth herein.

57. Defendant intentionally defamed plaintiff as described above by publishing throughout the company, that she was fired at least in part based on a disciplinary basis, which it knew was false; and also falsely published upon information and belief, that plaintiff was totally unable to work anymore. (when defendant knew that plaintiff could have worked with a reasonable accommodation (s).

WHEREFORE, plaintiff requests judgment in her favor and against defendant, and she requests the following relief:

- a. Compensatory damages;
- b. Punitive damages;
- c. Retraction and Expungement of the False Discipline;
- d. Any Other Relief the Court Deems Appropriate.

Respectfully submitted,

V